

Ala Ben chiekh

salesperson

✉ bencheikhala7@gmail.com ☎ +965 60 711 616 📍 السالمية شارع الحمد المبارك



SKILLS

- young & energetic
- Relationship Building
- Business Communication
- Client Engagement



LANGUAGES

Arabe



Frensh



English



PROFESSIONAL EXPERIENCE

04/2021– present
kuwait

Monoprix

salesperson

- Serves customers by selling products and meeting customer needs.
- Submits orders by referring to price lists and product literature.
- Contributes to team effort by accomplishing related results as needed
- Keeps management informed by submitting activity and results reports, such as daily call reports, weekly work plans, and monthly and annual territory analyses.

02/2020– 01/2021
Tunisia

Bershka

salesperson

- Resolves customer complaints by investigating problems, developing solutions, preparing reports, and making recommendations to management.
- Provides historical records by maintaining records on area and customer sales.
- Contributes to team effort by accomplishing related results as needed.

11/2018– 01/2020
Tunisia

Ooredoo

customer care

- Manage own caseload to achieve timely completion rates for learners
- Generate sales leads
- Identify and assess customers' needs to achieve satisfaction
- Keep records of customer interactions, process customer accounts and file documents



EDUCATION

2014
Tunisia, Kelibia

bachelor Level in Economy

High school of abd el Aziz Khouja